Level 3 Tourism

Research and Reference Resources – Unit 3

These resources can be used in addition to the teachers' guide produced by the WJEC.

The table below contains links to a range of sources of information which may be relevant in the delivery of each of the ACs for Unit 3. In general, the information relates to data and reports published freely on the internet, predominantly from public and private sector organisations and NGOs.

Some of the sources may be somewhat detailed and technical but relevant sections might be used as a teaching resource.

Some ACs are better covered than others, and it is sometimes the case that the information contained in the resource may have relevance for more than one AC.

The materials were all identified with 'live' links in November 2018 when the table was compiled. The WJEC has no control over when the materials might be removed.

AC 1.1 Describe the range of external pressures on the UK tourism industry	A clear presentation and transcript with references to the textbook 'Introducing Travel and Tourism'. https://prezi.com/c0vh0shd-v7n/external-pressures-on-the-travel-tourism-industry/
	A detailed article focusing on the USA. However, the same pressures apply to the UK. https://paperap.com/paper-on-external-factors-affect-tourism-whole-america/
	Three expert views on the impact of Brexit. https://www.theguardian.com/small-business-network/2016/may/11/what-brexit-uk-travel-tourism-industry-visas
	This short article focuses on the external pressures on marketing tourism – political, economic, trends. Some useful points. https://yourbusiness.azcentral.com/factors-affecting-marketing-travel-tourism-10999.html
	A detailed lesson plan on factors affecting global tourism – largely relevant to the UK. http://fod.infobase.com/http/52700/52781_guide.pdf
	A detailed diagram showing the likely impact of climate change on tourism. Recommends a textbook. https://europeanclimate.org/wp-content/uploads/2014/06/Tourism_IG.jpg
	Climate change and its impact – some points relevant to the UK. https://www.ukessays.com/essays/tourism/effects-of-climate-change-on-tourism-tourism-essay.php
	Two newspaper articles about the impact of climate change on the UK's tourism industry. https://www.theguardian.com/environment/2013/oct/08/potential-impacts-climate-change-uk https://www.theguardian.com/travel/2006/jul/28/travelnews.uknews.climatechange
	The influence of sterling on UK tourism. https://www.bbc.co.uk/news/business-40972840

Clear presentation. Candidates should focus on the external factors.
https://prezi.com/zwsn24x1k9i3/p4-internal-external-factors-affecting-uk-tourism/

Possible Brexit impact – political viewpoint.
https://www.independent.co.uk/travel/news-and-advice/brexit-british-tourism-impact-eu-referendum-a7066371.html

PESTEL analysis – political, economic, social, technological, environmental and legal factors.
https://www.howandwhat.net/pestel-analysis-uk/

Newspaper article – hot summer weather encourages more UK residents to holiday in the UK.
https://www.theguardian.com/travel/2014/jul/25/july-heatwave-boosts-uk-holiday-bookings

The UK's weather is not a vital factor for inbound tourists.
https://www.dailymail.co.uk/travel/article-1299876/UK-weather-doesnt-deter-tourists-finds-VisitBritain-survey.html

AC 1.2 Describe how the UK tourism industry has met the changing needs, fashions and expectations of customers	A short essay on how BA meet customer needs / expectations. https://www.ukessays.com/essays/tourism/customer-needs-and-expectations-tourism-essay.php
	A short and simple presentation including customer needs and expectations. https://www.slideshare.net/Tabishkhanjamaliee/service-marketting-of-hotel-industry-by-tabish-khan-ppt?next_slideshow=1
	The Equality Act 2010 and VisitBritain. https://www.visitbritain.org/sites/default/files/vb-corporate/Documents-Library/documents/England-documents/geo_equalitylaw_business_summary_guide.pdf
	An overview of the Equality Act of 2010. https://www.equalityhumanrights.com/en/advice-and-guidance/your-rights-under-equality-act-2010
	The Equality Act 2010 and service providers. These resources should be applied to the UK tourism industry. https://www.inbrief.co.uk/discrimination-law/equality-act-effect-on-businesses/ https://www.equalityni.org/ServiceProviders
	Trends – reasons why tourists needs and expectations change. http://www.bbc.co.uk/schools/gcsebitesize/geography/tourism/tourism_trends_rev2.shtml
	Tourism trends for 2013 – 2023. A very detailed report – use the summaries at the end of each section. The report includes technological, social and consumer trends with regard to the UK's tourism industry. https://www.visitengland.com/sites/default/files/visit_england_report_print_tcm30-39493.pdf
	A very detailed report – pdf and PowerPoint. Includes technological, future needs and expectations. https://www.visitbritain.org/future-trends

An introduction to ethical tourism.
https://www.travelmatters.co.uk/ethical-tourism/

Ethical travel guide for the UK. UK ethical tour operators.
https://ethical.travel/united-kingdom/

Ramblers holidays. This website promotes ethical / responsible tourism.
https://www.ramblersholidays.co.uk/responsible-tourism
https://www.responsibletravel.com/

Changing patterns of work. A general report which should be applied to the UK's tourism industry.
http://www.acas.org.uk/media/pdf/5/b/B09_1.pdf

Flexible work patterns in the tourism industry – internal customers. Includes the reasons for flexible work patterns and the effect.
http://www.itt.co.uk/documents/itt_research_report_2009.pdf

Major festival events held in the UK.
https://www.visitbritain.com/gb/en/festivals-and-events

Health tourism facts.
https://fullfact.org/health/health-tourism-whats-cost/

A newspaper article considering inbound and outbound medical tourism.
https://www.theguardian.com/society/2013/oct/24/medical-tourism-generates-millions-nhs-health

	Gap year options.
	http://www.statravel.co.uk/gap-year-travel.htm
	https://www.theguardian.com/education/2015/aug/15/gap-year-britons-boost-cv
	What is volunteer tourism? Includes examples. Is volunteer tourism ethical?
	https://www.projects-abroad.co.uk/voluntourism/
	https://www.wanderlust.co.uk/content/is-voluntourism-doing-any-good-no/
	How hotels are changing to meet customer needs.
	http://hotelmarketing.com/index.php/content/article/how_consumers_are_driving_change_in_the_hotel_industry
	https://www.rentokil.com/blog/how-technology-is-changing-the-hotel-industry/#.W-1q_-j7TIU

AC 2.1 Describe recent developments in transport technology	A video showing the exciting developments in transport technology that could revolutionise the ways in which we travel. https://www.theguardian.com/technology/2015/nov/02/transportation-self-driving-car-google-uber-lyft-waze-low-emissions An insightful report on innovative technology developments https://www.thoughtco.com/space-spinoff-technology-works-on-earth-too-4118179?utm_term=New+Technology+in+Transportation&utm_content=p2-main-1-title&utm_medium=sem-sub&utm_source=msn_s&utm_campaign=adid-e468f4b4-997d-4d8d-921b-a2bc36463f19-0-ab_msb_ocode-29614&ad=semD&an=msn_s&am=broad&q=New+Technology+in+Transportation&o=29614&qsrc=998&l=sem&askid=e468f4b4-997d-4d8d-921b-a2bc36463f19-0-ab_msb A series of interesting videos relating to Microsoft's innovative technology https://www.microsoft.com/en-gb/ai/empowering-innovation?&OCID=AID620867_SEM_WHryythG The development of rail electrification https://www.railmagazine.com/infrastructure/electrification Powered vehicles are all locomotives that have an engine and are powered by electricity or fuel, a plethora of information relating to the range of powered vehicles being or have been developed. https://railway-news.com/directories-category/rolling-stock-powered-vehicles/ The Oresund Bridge – A modern link between Denmark and Sweden https://www.tripsavvy.com/the-oresund-bridge-1626205 Eurostar – what's in the pipeline? https://www.eurostar.com/uk-en/about-eurostar/our-company/our-new-trains

Transport by sea will never be the same again – a report on the development of fast ferries and their impact.
http://www.gard.no/web/updates/content/51841/fast-ferries

A BBC report on the Airbus 380 and its impact
http://r.search.yahoo.com/_ylt=AwrIQZx1Qe1bansAx7J3Bwx.;_ylu=X3oDMTByaW11dnNvBGNvbG8DaXIyBHBvcwMxBHZ0aWQDBHNlYwNzcg--/RV=2/RE=1542304246/RO=10/RU=http%3a%2f%2fnews.bbc.co.uk%2f2%2fhi%2ftalking_point%2f4489137.stm/RK=2/RS=hNowjxg_aSjvsAcv7.J13boGRu8-

A report on the Boeing Dreamliner aircraft
https://r.search.yahoo.com/_ylt=AwrIQhLBQe1bXvMAFal3Bwx.;_ylu=X3oDMTByMWk2OWNtBGNvbG8DaXIyBHBvcwMyBHZ0aWQDBHNlYwNzcg--/RV=2/RE=1542304321/RO=10/RU=https%3a%2f%2fwww.boeing.com%2fcommercial%2f787%2f/RK=2/RS=1G53QkHYJiw3L.rWIiW60sNMpxQ-

Impacts of the Boeing Dreamliner aircraft
https://www.telegraph.co.uk/travel/news/boeing-787-10-dreamliner-features/

The impact of HS3 development
https://www.telegraph.co.uk/finance/11488995/The-HS3-effect-What-high-speed-rail-in-the-North-could-do-for-your-city.html

Arguments for and against HS2
https://r.search.yahoo.com/_ylt=AwrIQZGHQu1bpGMAH7x3Bwx.;_ylu=X3oDMTBzMW0xM29kBGNvbG8DaXIyBHBvcwMxMAR2dGlkAwRzZWMDc3I-/RV=2/RE=1542304520/RO=10/RU=https%3a%2f%2fwww.bbc.co.uk%2fnews%2fmagazine-24159571/RK=2/RS=gcyk9Uo_PjVxFGy9mctyRT2JEvc-

Cruise liners of the future
https://www.cruisedeals.co.uk/cruise-hub/features/future-of-cruising

The impact of Liverpool's new £50 million cruise liner terminal
https://www.liverpoolecho.co.uk/news/liverpool-news/heres-how-liverpools-new-50m-13649055

New motorway developments
https://www.shropshirestar.com/news/transport/2018/06/06/new-motorway-planned-to-link-m54-with-m5/

https://r.search.yahoo.com/_ylt=AwrIS.ZcRu1bqs4AM8x3Bwx.;_ylu=X3oDMTBycDZicmtuBGNvbG8DaXIyBHBvcwM2B
HZ0aWQDBHNlYwNzcg--
/RV=2/RE=1542305501/RO=10/RU=https%3a%2f%2fwww.gov.uk%2fgovernment%2fnews%2fdetails-of-18-billion-
midlands-roads-plan/RK=2/RS=QdI2JUiRAfNT1UlNaaiCg.LB6DY-

BBC report into the UK's airport expansion plans

https://r.search.yahoo.com/_ylt=AwrIS.ZcRu1bqs4AM8x3Bwx.;_ylu=X3oDMTBycDZicmtuBGNvbG8DaXIyBHBvcwM2B
HZ0aWQDBHNlYwNzcg--
/RV=2/RE=1542305501/RO=10/RU=https%3a%2f%2fwww.gov.uk%2fgovernment%2fnews%2fdetails-of-18-billion-
midlands-roads-plan/RK=2/RS=QdI2JUiRAfNT1UlNaaiCg.LB6DY-

Airport developments in Asia
https://www.businesstraveller.com/newsletter/2017/03/29/five-upcoming-airport-developments-asia/

Airport developments in Europe
http://www.airport-business.com/development-phase/

| AC 2.2 Discuss how the tourism industry has made use of new information and communications technology | The GDS system and how it is used by the tourism industry
https://www.tripsavvy.com/what-is-gds-468274

The benefits of using databases
https://www.nibusinessinfo.co.uk/content/benefits-databases

Investigating databases in travel & tourism
https://www.statista.com/markets/420/travel-tourism-hospitality/

How the internet has changed travelling
https://www.theguardian.com/travel/2006/aug/26/travelwebsites

IT and the internet's impact on the travel and tourism
https://www.ivoryresearch.com/samples/tourism-essay-example-it-and-internet-impact-on-tourism-and-hospitality-industry-implementation-of-technologies-for-hilton-hotels-group/

The impact of ticketless travel
https://navitaire.com/Styles/Images/PDFs/Article_Ticketless_Travel.pdf

How mobile apps impact the travel and tourism industry
http://www.dcsplus.net/blog/going-small-how-mobile-apps-are-changing-the-travel-industry

https://www.rishabhsoft.com/blog/mobile-app-development-for-the-tourism-industry

https://appinventiv.com/blog/important-ways-apps-changing-travel-scenario |

	How technology has transformed the tourism industry
	https://www.theguardian.com/media-network/2016/feb/29/technology-internet-transformed-travel-industry-airbnb
	https://medium.com/@WTTC/seven-ways-technology-is-changing-the-travel-industry-85cff79c1ece
	https://tech.co/tourism-apps-primed-reshape-app-indusry-2016-01
	https://www.iotforall.com/augmented-virtual-reality-travel-tourism/
	How social media impacts the tourism industry https://www.hospitalitynet.org/news/4071855.html
	https://www.socialsamosa.com/2014/09/social-media-travel-tourism/
	https://www.entrepreneur.com/article/286408
	https://www.clappro.ch/2018/05/15/the-impact-of-social-media-on-the-tourism-industry/
	https://www.researchgate.net/publication/270393508_Impact_of_Social_Networking_Sites_on_Hospitality_and_Tourism_Industries_Impact_of_Social_Networking_Sites_on_Hospitality_and_Tourism_Industries
	Why feedback is important https://www.huffingtonpost.com/karen-naumann/5-reasons-why-feedback-is_b_8728332.html
	https://smallbusiness.chron.com/importance-customer-feedback-2089.html

Articles relating to the impact TripAdvisor has on the tourism industry

https://www.bighospitality.co.uk/Article/2012/07/19/TripAdvisor-positive-impact-on-UK-tourism

https://www.scmp.com/magazines/post-magazine/long-reads/article/2161120/tripadvisor-changed-travel-has-it-grown-too-big

https://www.dailymail.co.uk/travel/article-2059000/TripAdvisor-controversy-Reviews-website-launches-complaints-hotlines.html

Apple watch- the impact

https://www.techrepublic.com/article/how-the-apple-watch-will-impact-business-users/

https://www.iphonelife.com/blog/30704/impact-apple-watch-and-health-app-health-and-fitness

https://www.imore.com/impact-apple-watch

E tourism – an overview
http://www.oecd.org/cfe/tourism/34268048.pdf

https://www.researchgate.net/publication/270393508_Impact_of_Social_Networking_Sites_on_Hospitality_and_Tourism_Industries_Impact_of_Social_Networking_Sites_on_Hospitality_and_Tourism_Industries

AC 3.1 Explain strategies used to manage important heritage and cultural attractions	Reports and strategies from organisations responsible for managing heritage and cultural destinations http://whc.unesco.org/uploads/activities/documents/activity-113-2.pdf https://www.london.gov.uk/sites/default/files/draft_london_plan_chapter_7.pdf https://historicengland.org.uk https://historicengland.org.uk/advice/hpg https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/78116/hrp_whitepaper_doc1.pdf https://www.theheritagealliance.org.uk https://whc.unesco.org/en/statesparties/gb https://www.nationaltrust.org.uk Information relating to visitor management http://whc.unesco.org/sustainabletourismtoolkit/guides/guide-8-managing-visitor-behaviour https://www.celotajs.lv/cont/prof/proj/Parks&Benefits/results/Visitor%20management%20strategy_final.pdf https://repository.cardiffmet.ac.uk/bitstream/handle/10369/907/TWhyman_visitorcentreshistoricculturalvalue.pdf?sequence=13&isAllowed=y

AC 3.2 Examine how sensitive tourism destinations are managed	UK National Parks
	http://www.nationalparksengland.org.uk/national-park-management-plans/the-ten-english-national-park-management-plans
	http://www.nationalparks.gov.uk/about-us
	http://www.nationalparks.gov.uk/students/whatisanationalpark/nationalparksareprotectedareas
	http://www.bbc.co.uk/schools/gcsebitesize/geography/rural_environments/managing_rural_areas_rev1.shtml
	https://www.gov.uk/government/publications/national-parks-8-point-plan-for-england-2016-to-2020/title
	http://www.nationalparks.gov.uk/students/ourchallenges/tourism/impactsoftourism
	https://www.visitbritain.org/sites/default/files/vb-corporate/Documents-Library/documents/England-documents/national_parks_england_partnership_statement_0_0.pdf
	National Parks in Europe and the USA
	https://www.europarc.org
	https://www.europarc.org/sustainable-tourism
	http://portal.unesco.org/en/files/45338/12417872579Introduction_Sustainable_Tourism.pdf/Introduction_Sustainable_Tourism.pdf
	https://www.nps.gov/aboutus/management.htm
	https://www.nps.gov/aboutus/index.htm

https://skift.com/2018/03/02/u-s-national-parks-arent-sure-how-to-deal-with-overtourism

Managing AONBs

https://www.gov.uk/guidance/areas-of-outstanding-natural-beauty-aonbs-designation-and-management

http://www.landscapesforlife.org.uk

http://www.cornwall-aonb.gov.uk/management-plan

http://www.southdevonaonb.org.uk/our-work/active-projects/sustainable-tourism

https://www.cotswoldsaonb.org.uk/wp-content/uploads/2017/11/sustainable-tourism-strategy-and-action-plan.pdf

http://www.shropshirehillsaonb.co.uk/aonb-partnership/sustainable-tourism-charter

Zoning

https://www.pc.gc.ca/en/pn-np/nt/aulavik/info/plan/plan2/sec6

https://www.google.co.uk/search?q=Zoning+in+National+Parks&sa=N&rlz=1C1PQCZ_enGB714GB714&tbm=isch&tbo=u&source=univ&ved=2ahUKEwjAjOPHq9beAhWEOcAKHRtSAig4ChCwBHoECAQQAQ&biw=1242&bih=569

https://www.qld.gov.au/environment/coasts-waterways/marine-parks/zoning

https://portals.iucn.org/library/sites/library/files/documents/PAPS-014.pdf

Carrying Capacity

https://www.nationalparkstraveler.org/2016/07/peer-national-park-service-ignoring-requirement-establish-visitor-carrying-capacities

https://www.europarc.org/wp-content/uploads/2015/05/2012-Carrying-capacity-in-Parks-benefits-partners-protected-areas.pdf

Sustainability Indicators

http://www.sustainablemeasures.com/indicators

https://www.biodiversity.ru/coastlearn/tourism-eng/tools_si.html

http://www.adriaticgreenet.org/icareforeurope/wp-content/uploads/2013/11/Indicators-of-Sustainable-Development-for-Tourism-Destinations-A-Guide-Book-by-UNWTO.pdf

AC 3.3 Evaluate how the tourism industry has responded to the threat of climate change	Climate change and transport
	https://www.independent.co.uk/environment/air-pollution-uk-transport-most-polluting-sector-greenhouse-gas-emissions-drop-carbon-dioxide-a8196866.html
	http://www.bsa.natcen.ac.uk/media/1145/bsa29_transport.pdf
	http://bic.asn.au/information-for-moving-people/climate-change-and-public-transport
	https://www.iata.org/policy/environment/Pages/climate-change.aspx
	https://friendsoftheearth.uk/climate-change/new-uk-emissions-data-uk-transport-sector-stuck-slow-lane-tackling-climate-change
	Accommodation
	https://www.tourismpartnership.org/blog/climate-change-and-the-hotel-industry
	https://www.greenbiz.com/blog/2011/08/08/how-tourism-industry-can-prepare-climate-change
	https://www.e-unwto.org/doi/pdf/10.18111/9789284412341
	https://www.abc.net.au/news/2018-01-30/how-climate-change-will-change-tourism/9312674
	Tour operators
	https://www.independent.co.uk/environment/tourism-climate-change-carbon-emissions-global-warming-flying-cars-transport-a8338946.html
	http://www.travelife.org/hotels/Tour_Ops.asp?p=3

https://www.wwf.org.uk/updates/tourism-threatened-climate-change

http://www.ecotourism.org/climate-change-and-tourism

https://cdn.adventuretravel.biz/wp-content/uploads/2010/04/ClimateFull.pdf

Mountain Destinations

https://ecoclub.com/education/articles/914-131219-tatra-mountains-tourism-climate-change

file:///C:/Users/Owner/Downloads/E_LOW_Fullversion_Mountain_CC.pdf

http://sdt.unwto.org/sites/all/files/docpdf/fromdavostocopenhagenbeyondunwtopaperelectronicversion.pdf

http://kaares.ulapland.fi/home/hkunta/jmoore/climateskiing.pdfreports

Coastal Destinations

https://19january2017snapshot.epa.gov/climate-impacts/climate-impacts-coastal-areas_.html

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/605067/12._Tourism.pdf

http://www.coastalwiki.org/wiki/Impact_of_tourism_in_coastal_areas:_Need_of_sustainable_tourism_strategy

https://coastadapt.com.au/sites/default/files/factsheets/T312_7_Coastal_Tourism.pdf

http://www.gbrmpa.gov.au/our-partners/tourism-industry/tackling-climate-change

	https://www.independent.co.uk/travel/climate-change-could-see-tourists-avoid-spain-and-go-to-latvia-for-summer-holidays-eu-study-finds-10454643.html
	https://www.climaterealityproject.org/blog/how-climate-change-affecting-florida
	https://ec.europa.eu/clima/policies/adaptation/how_en
	https://www.wttc.org/-/media/upload/monthly-members-mailing/2017/february-2017/understanding-the-critical-issues-for-the-future-of-travel-tourism-report-final.pdf?la=en

AC 4.1 Discuss issues facing the global tourism industry	A brief article on 5 issues facing the tourism industry – includes globalization and security. https://resources.elitetranslations.asia/2017/08/29/challenges-confronting-travel-industry/
	A 2006 report which is still valid – includes 9 issues. http://www.tourismandmore.com/tidbits/some-of-the-major-current-issues-confronting-tourism/
	A brief article on pandemics and tourism. https://www.wttc.org/priorities/crisis-preparedness/pandemics/
	Essay on pandemics - including examples and their impact. https://www.ukessays.com/essays/tourism/the-impact-of-epidemics-and-pandemics-tourism-essay.php
	The impact of Ebola on tourism in Africa. https://www.euronews.com/2014/08/20/ebola-virus-affecting-tourism-say-travel-agents
	Reasons why pandemics pose a threat. https://edition.cnn.com/2017/04/03/health/pandemic-risk-virus-bacteria/index.html
	How pandemics spread. There are a number of YouTube videos. https://www.youtube.com/watch?v=UG8YbNbdaco
	Disease and the threat to tourism. This short article focuses on zika disease. http://www.bluecommunity.info/view/blog/59bfdf2e0cf21390392774bb/?topic=51cbfc76f702fc2ba8129794
	The key emerging markets and their characteristics. https://ec.europa.eu/growth/sectors/tourism/business-portal/getting-know-potential-clients/emerging-markets_en
	The impact of millions of tourists travelling from China. http://www.traveller.com.au/chinese-tourists-global-economy-impact-how-chinese-tourists-are-taking-over-the-world-h0vx5z

https://www.scmp.com/magazines/post-magazine/long-reads/article/2113116/how-chinese-tourists-are-changing-world

A newspaper article and online BBC report regarding terrorism and its impact on tourism
https://www.independent.co.uk/news/uk/home-news/tourism-industry-bernard-donoghue-alva-record-number-people-visiting-uk-terror-attacks-central-a812864

https://www.bbc.co.uk/news/magazine-33310217

Terrorism and tourism in Egypt.
https://www.aljazeera.com/indepth/features/2017/04/lonely-pyramids-giza-egyptian-tourism-falling-170418050241421.html

A useful SlideShare on globalization and tourism.
https://www.slideshare.net/mariarybalova/globalization-33660549
 PowerPoint type presentation – clear and easy to follow. LEDC examples.
https://slideplayer.com/slide/7897385/

AC 4.2 Assess how the UK tourism industry manages current issues	Passport and border control in the UK. Also links to restricted / banned goods, duty free allowance, visas, etc. https://www.heathrow.com/arrivals/immigration-and-passports
	https://www.gov.uk/uk-border-control
	The Centre for Disease Control UK – advice, guidance and regulations for the air travel industry and cruise ships. https://wwwnc.cdc.gov/travel/page/travel-industry-information-center
	Public health England – warning of rabies when travelling overseas. https://www.gov.uk/government/organisations/public-health-england
	Foreign Office advice when travelling abroad – individual countries. https://www.gov.uk/foreign-travel-advice
	World Travel & Tourism Council – brief article on post Brexit UK – safe and secure travel. https://www.wttc.org/about/media-centre/press-releases/press-releases/2018/brexit-britain-uk-tourism-growing-strongly-but-must-be-safeguarded/
	Hand luggage restrictions at UK airports. https://www.gov.uk/hand-luggage-restrictions
	Baggage restrictions and examples of security checks at Heathrow airport. The website includes a short video and an additional link to security measures – worthwhile exploring. https://www.heathrow.com/departures/security-and-baggage
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