

1. Initial account set up

memorable.

Your Exams Officer will be given a Connect user account and set up as a Super User for the centre. S/he will be responsible for setting up additional users and super users. Once an account has been set-up for you in Connect you will receive a welcome email which will include a link to Connect, your username and a temporary password. On receipt of this email, click the link and type in the temporary password into the system.

From:	Creatio <system@creatio.org.uk></system@creatio.org.uk>	Sent:	Sat 05/11/2016 10:33
To:	Harris, Sarah		
Cc			
Subject:	Your account has been created by WJEC		
An acco	unt has been created for you by WJEC.		
Pleases	ign in at https://protect-eu.mimecast.com/s/DJ0gBseeARfW using the follow	ing detail	5.
Userna	me: Sarah.Harris@wjec.co.uk		
Passwo	rd: 3Ys733zV3TLp		
Don't w	orry, you will be prompted to change your password to something more men	norable.	
This is a	n automatically generated email, please do not reply		
Powere	d by Creatio Ltd		
Hints ar paste th	d tips: The system is 'case' and 'space' sensitive so it may be e temporary password into the password box on the system.	e helpfu	l to copy and

Upon entry you will be prompted to change the password to something more

Change password			
Choose your new password			
Current password: New password:		Careful! Please choose a new password. It can't be the same as your previous password. Please make sure your password is at least 8 characters long, and includes at least one capital letter and at least one number.	U
Please type that again to be sure:			
	Save new password		

Hints and tips: We would also recommend that you save the 'website' in your favourites bar on your system for easy access.

Your Inbox

Each time you log in to the system you are taken to your home page which displays your personal inbox. This shows you all of the 'forms' that you have created and/or which have been 'assigned' to you by a colleague and which are active and within the control of your centre (i.e. not with WJEC). More information on forms can be found in Section 5. Please note, some users may have access to see your overall centre's 'inbox' depending on their access rights.

On the right hand side of your inbox you will be able to see a list of forms you might need to use. Below this is a list of key documents WJEC has uploaded for your centre.

	Sarah Harris (My details / Fy Manylion) You last logged in at 10:38 on 05 November 2016 Log out /
JJec Home / Cartref My centre / Fy nghano Qualification library / Llyfrgell cymwys	olfan Documents / Dogfennau Users / Defnyddwyr 🍘 Sites / Safleoedd 🍘 Staff / Staff 🎯 iterau Reg/Cert / Ymr/Tyst Learners / Dysgwyr
ome	
Your password has been changed.	Start a new
Inbox (0) Actions (0)	Essential Skills Wales - qualification approval application Ffurfien Adborth Cymhwyster
Filter	d search download Qualification feedback form Sgiliau Hanfodol Cymru - cais cymeradwyo cymhwyster
Date Form ref. Form title	Assigned? Booking form
Showing 0 to 0 of 0 entries	Key WJEC documents
First Previous Next Last	Show 10 💟 entries
	 Introduction to ESW (1.24 MB) This presentation provides and introduction to V/JEC's ESW qualifications.
	Qualification Approval Supplementary Information: (45.02 KB) I Please use this document to provide information on projected tak up to support your Qualification Approval application.
	WJEC ESW Qualification Handbook (5.18 MB)

Next to your inbox you will also be able to see 'Actions'. If WJEC has assigned any actions for your centre to complete they will be shown here.

Filter				adva	nced sea	irch		<u>download</u>
Created	Action ref	Title	Centre	Related staff	Related sites	Created by	Status	Deadline
At the m	noment you	ur orga	anisatio	n has no	actions t	o comple	te.	
Showing 0 to	o 0 of 0 entri	es						
First Pr	revious N	lext	Last				Sho	w 10 🔽 entrie

Managing your profile

To can see the 'access rights' which have been set for you select 'My details' at the top of the screen.

From this screen you can maintain your own contact details, reset your password and review the 'roles' you have been assigned.

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y details				Change password
Update your details	Documents My access*			
Reference Your internal refer	ence has not been set.	What is this? When your account was created your organisation may have assigned a unique reference to you. Only the person who		
First name Sarah		created your account can change it.		
Middle name (opt	ional)			
Last name				
Harris				
Email address				
Sarah.Harris@wjec	.co.uk			

These 'roles' determine which 'forms' you can access and the level of access you have to them (eg the ability to edit, close, etc). Only Super Users can amend the form access rights for themselves and for Users.

From this screen you can also select when you want to receive notifications from the system.

You are a Super User!
visit report forms. However users with this a the form to the awarding organisation.
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2. Managing the centre's profile

On the 'My centre' screen you can see your centre's contact details, main centre contacts, qualifications your centre has been approved to offer plus information regarding the current risk and compliance status of your centre. Super users and senior managers can also see information relating to take-up and fees accumulated.

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My centre

Centre details / Manylion y	Orana institute a sume				
ganotran	Organisation name				
Qualifications / Cymwysterau	NEW WJEC-CBAC Test Centre				
AO contacts / Cysylltiadau CD	Your centre's internal reference with WJEC				
Risk / Risg	0001				
	Main location				
Compliance / Cydymffurfio	Address:				
Notes / Nodiadau	245 Western Avenue, Cardiff, CF5 2YX				
Take-up / Defnydd	Country in UK:				
rake up / bernyee	Wales				
	Country:				
	United Kingdom				

Centre Details: this screen provides an overview of your centre's current details. Qualifications: this screen allows you to view the qualifications your centre has been approved to offer and view users (staff) linked to each of the qualifications. Centre Contacts: On this screen you can manage details of your centre's main contacts. These contacts are visible to WJEC as read only. If you need to update these details please contact: centres@wjec.co.uk

Take-up: This screen is accessible to super users and senior manages and provides an overview of all bookings made through the system and associated fees accumulated.

3. Setting up other users and maintaining user profiles

Setting up user(s)

Super users are responsible for setting up other users and giving them access rights within Connect. Super users can add and maintain users by going to 'Users' and selecting 'Add a User'. They can also maintain or change a user's details by clicking on the 'users' record.

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Search:							download
Name		Job	User type	Status	Date created	Last accessed	
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N.B. YOUR EXAMS OFFICER CONTACT WILL BE MADE THE FIRST SUPER USER FOR YOUR CENTRE. THE SYSTEM WILL SEND THEM A PASSWORD AND THEY WILL BE ABLE TO LOG IN AND CREATE OTHER USER ACCOUNTS FOR THEIR CENTRE. THEY WILL BE ABLE TO ADD MORE USERS AND SUPER USERS FOR YOUR CENTRE.

Super users can:

- 1. Remove an existing User's access by marking them as 'not active'
- 2. Set/change a user's 'User Type' (see below).
- 3. Assign the user appropriate 'roles' in order to access relevant forms; receive email notifications; and action relevant 'logs' in the Corporate Governance area.

User type

○ Super User
Roles
Forms Notification
Select all Select none
□ WJEC: Centre visit report forms - limited access. This role enables the user to edit and search Centre visit report forms. However users with this role cannot add public comments or submit or return the form to the awarding organisation.
✓ WJEC: Centre visit report forms - full access. This role enables the user full access to Centre visit report forms. Users with this form can also add 'Public Comments' if required and submit or return the form to the awarding organisation.
Users with this role can only search for and view Centre visit report forms.
□ WJEC: Centre approval application forms - limited access. This role enables the user to edit and search Centre approval application forms. However users with this role cannot add public comments or submit or return the form to the awarding organisation.
✓ WJEC: Centre approval application forms - full access. This role enables the user full access to Centre approval application forms. Users with this form can also add 'Public Comments' if required and submit or return the form to the awarding organisation.

User roles	
Role	Descriptor
Super User	Has full access to system and can create, edit, view, search and delete all forms and information. Super Users can add users and have the functionality to receive all types of notifications relevant to the centre. Super Users can upload documents to the library, add assessment sites and add members of staff.
General User	Has limited access to the system and can create, edit, view, search and delete certain forms and information. General users will receive notifications relevant to them. This type of user can upload documents to the library but cannot add sites or members of staff.