



# Guide to results

# WJEC GCSE

Summer 2021

## Contents

1. Results Day.....	3
i) Collecting Exam Results.....	3
ii) What to expect.....	3
iii) How are results displayed on a results slip?.....	3
iv) Symbols used on a results slip.....	3
2. Explaining Grades.....	4
3. What to do if a candidate is concerned about a result .....	4
4. When are certificates available?.....	4

# 1. Results Day

## i) Collecting Exam Results

Candidates must collect their examination results from their school or college (centre), usually on the published Results Day.

For Summer 2021, the publication of results is from 8:30am on **Thursday 12 August**.

Schools and colleges should inform all candidates of the arrangements for obtaining their results and with which members of school or college staff they should discuss any results queries or concerns. It may be necessary for arrangements to be different to those in previous years, and these arrangements will need to take account of the latest government advice for your area.

WJEC is unable to provide or discuss results over the telephone or via email communication with candidates or parents, even if the school or college is closed. Candidates should, therefore, check with their school or college when and where results will be available for collection and how, when and with whom they can discuss any issues or concerns.

Results must not be divulged to others including local authorities and the media until after 9.30am on the Thursday. Full details including the restrictions surrounding the release of results are published in the JCQ document **Release of results June 2021**.

## ii) What to expect

On Results Day, candidates normally receive a results slip showing their results. If qualifications have been taken with different exam boards, candidates may receive more than one results slip, or the school or college may create one single slip showing all results together.

At this point, results are designated as provisional; changes may be made at a later point, for example, following a centre review or an appeal.

## iii) How are results displayed on a results slip?

Results slips will show candidate results for the subjects/ qualifications taken within that examination series.

Result slips will display the overall qualification grade for the subject.

## iv) Symbols used on a results slip

In addition to grades results slips may also contain other symbols:

X indicates that a result is not being issued due to a candidate being absent for all components/units. It may also be because a decision has been made not to issue a result. Any subject with an (X) will not appear on the certificate.

Q indicates that a result is not being issued as a grade has not been provided.

## 2. Explaining Grades

Single award grades are reported as A\* - G (with grade A\* being the highest).

Double Award grades are reported on a 15-point scale of grades: A\*A\*, A\*A, AA, AB, BB, BC, CC, CD, DD, DE, EE, EF, FF, FG, GG.

Candidates whose level of attainment is below the minimum standard will receive an unclassified (U) result which will not appear on certificates.

## 3. What to do if a candidate is concerned about a result

It is important that candidates discuss any concerns with their centre and decide on the best options available. **It is advised that candidates liaise closely with their centres to establish how best to contact them during the period immediately after results. Candidates must liaise with their centre for the outcome of queries on results. WJEC cannot confirm appeal outcomes directly to candidates.**

Centres provided candidates with their provisional centre determined grade on or before 30 June 2021. If a candidate believed that an error had been made in arriving at their result, they were required to submit a request to their school or college for a centre review (stage 1 of the appeals process) within the deadline set by their school or college. All centre reviews had to be completed and any grade changes from those reviews reported to WJEC by 20 July.

If the candidate considers that an error still persists after the centre has completed their review, they should complete a request form and ask their centre to submit it on their behalf to WJEC on or after results day. An appeal cannot be made to WJEC unless a centre review was requested and has been completed. The only exception is if a candidate considers that WJEC has made an administrative error in issuing their grade.

Full details and guidance on the appeals process is available on our WJEC website

[Summer 2021 – How to appeal](#)

[Student Support – Unhappy with your results](#)

[Student Support – Private Candidates](#)

## 4. When are certificates available?

Certificates will be sent to centres in November 2021

Candidates should check that their personal details, name and date of birth, are correct on the Results Slip and inform the Exams Officer if there are any errors. **Exams Officers must inform WJEC of errors, in writing, not later than Thursday 9 September 2021** If errors aren't corrected at this stage, there will be a charge for replacing certificates after they have been issued. Candidates should check the arrangements for receiving their certificate with their school or college.